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October 23, 2012

**VIA ELECTRONIC FILING**

Mrs. Jocelyn Boyd  
Chief Clerk and Administrator  
Public Service Commission of South Carolina  
101 Executive Center Drive, Suite 100  
Columbia, South Carolina 29210

**RE: South Carolina Disconnection Report of Service Terminations  
Docket No. 2006-193-EG**

Dear Mrs. Boyd:

In accordance with the request of the Public Service Commission of South Carolina as communicated in the letter from F. David Butler dated January 12, 2005, Progress Energy Carolinas, Inc. ("Progress Energy Carolinas") hereby provides its South Carolina Disconnection Report of Service Terminations for the period July 2012 through September 2012.

The attached information contains the total number of customers whose services have been terminated, the daily number of customers' services that have been involuntarily terminated and the reasons (i.e., nonpayment of bill or deferred payment agreement and fraud or tampering), and the average duration of service interruptions.

If you have any questions, please let me know.

Respectfully submitted,

A handwritten signature in black ink that reads 'Timika Shafeek-Horton'.

Timika Shafeek-Horton

Attachment

cc: John Flitter

**Progress Energy Carolinas, Inc.**  
**Quarterly Report on South Carolina Involuntary Disconnects**  
**(Third Quarter 2012)**

- 1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
July 2012	1151
August 2012	1943
September 2012	2042

- 2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

July 2012			August 2012			September 2012		
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1			1	110	1	1		
2			2	79	3	2		
3			3	65		3		
4			4			4	77	1
5	2	1	5			5	86	1
6	1	1	6	82	1	6	170	5
7			7	67	2	7	88	2
8			8	117	2	8		1
9	1	2	9	108	1	9		
10	154	1	10	51	1	10	88	1
11	144		11			11	80	2
12	91	1	12			12	103	
13	76		13	53	2	13	124	
14			14	83	2	14	78	
15			15	106		15		
16	69	4	16	115		16		
17	95	3	17	50	1	17	102	
18	29	2	18		3	18	119	4
19	93	2	19			19	131	1
20	63	2	20	72		20	120	2
21		1	21	115		21	64	
22			22	105	2	22		
23		1	23	137	1	23		
24	3	2	24	70		24	58	
25	1	1	25			25	138	
26	5	2	26			26	145	1
27	26	2	27	69	1	27	174	1
28			28	101		28	75	
29		1	29	42	1	29		
30	135	3	30	119	1	30		
31	130	1	31	1	1	31		

- 3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills, or for conditions on the customer's side of the point of delivery deemed by PEC to be dangerous to life or property. Totals were as follows:

Reason	July	August	September
Non payment	1118	1917	2020
Hazard	33	26	22

- 4) Average duration of involuntary terminations:

*0.67 days (based on instances in which PEC can confirm that the reconnect is in the same name and same premise as the disconnect)*

- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

*"PEC Residential Delinquent Account Disconnection Procedures – South Carolina" and samples of PEC's Final Notice and Notice of Proposed Termination were filed with PEC's Fourth Quarter 2004 report. No changes in these procedures have occurred since then."*